



The Julia Farr Association is proud to bring you

THE LOOP

Country SA Conference

WHO DECIDES WHAT'S BEST?

Exploring the nature of 'Quality' in human services

presented by

Robbi Williams, CEO Julia Farr Association &
Ross Womersley, Executive Director of SACOSS

The Loop is an annual conversation that moves through a number of South Australian communities. This year, our focus is on quality in human services.

How do people and service agencies discover what truly makes a difference in people's lives? Can this influence the way services and support are provided to people who experience social disadvantage and who are vulnerable? This year's Loop event is a conversation about what quality means to people who receive services, what gets in the way of it happening and how this can be changed.

This one-day conference is aimed at people living with disability, older persons, people living with mental illness, other people receiving personal assistance, service agency leaders and staff, policy makers and other people interested in supportive communities.

RIVERLAND

WEDNESDAY 25TH AUGUST

Riverland Division of General Practice Inc.

3 Vaughan Court, Vaughan Terrace, Berri

REGISTER NOW

Concession \$20

Everyone Else \$95

For Bookings & enquiries phone **8373 8333** within Adelaide, or **1300 857 327** for country callers, or via email admin@juliafarr.org.au

PRINCIPAL SPONSORS



ABOUT THE PRESENTERS

Robbi Williams, Chief Executive Officer Julia Farr Association



Robbi has over 25 years international experience working across a range of social issues including disability, mental health, families, ageing, primary and specialist health services.

Robbi is CEO of the Julia Farr group, a trio of non-government organisations working to improve the life chances for people living with disability and their families, through research, policy development, housing services and grant-giving. Robbi is a regular columnist for national disability magazine Link. You can also visit his blog at <http://juliafarrobbi.blogspot.com/>

Ross Womersley, Executive Director SACOSS



Ross is the Executive Director of the South Australian Council of Social Service (SACOSS). Prior to taking up this role Ross had a wide range of involvements across the community sector and was intensively involved in the development of innovative, highly personalised and community based services for people who live with disability.

Ross is deeply interested in how services ensure the people they assist have as much control over their own lives as possible. Ross has a wide range of experience working with community groups and in nurturing other peoples leadership around such issues.